

Richard J. Voyles

EDUCATION

Ph.D. Emory University
M.A. Western Kentucky University
B.A. Cornerstone College

ADDITIONAL TRAINING

Intimate Partner Violence: GODR, 2020
Parent Coordinator: Center for Navigating Family Change, 2018
Business Coach Certification: Professional Development USA, 2014
Elder Care Mediation: Conflict Resolution Academy, 2008
Domestic Violence Mediation: Susan Raines, Ph.D., 2008
Arbitrator: Decision Management Associates, Inc, 2006
Anger Management Specialist (CAMS): High Impact Training, 2004
Conflict Dynamics Profile Instructor: Management Development Institute, 2003
EEO Investigator: Conflict Resolution Academy, 2003
Criminal Mediation: Cobb County Court, Atlanta, 2003
Transformative Mediation: Folger/Bush Training, 1998
Special Education Mediation: Justice Center of Atlanta, 1995
Federal Workplace Disputes Mediation: Justice Center of Atlanta, 1995
Divorce and Custody Mediation: American Arbitration Assoc., 1994
Civil and Juvenile Mediation: Justice Center of Atlanta, 1993

EMPLOYMENT HISTORY

Center for Dispute Solutions, Owner and CEO, 2011 to present
Education Director: Center for Navigating Family Change, 2015 to present
Conflict Resolution Academy: President, 2001 to 2011
Justice Center of Atlanta: Co-Director of Training, and Mediator, 1993-2001
Georgia Commission on the Holocaust: Education Director, 1991-2001
Adjunct, Visiting Professor and Guest Lecturer, 1990-present
Argosy University
Kennesaw State University
John Marshall Law School
Keller Graduate School of Management
Sullivan University
Devry University
Emory University
Georgia State University
State University of West Georgia
Georgia Institute of Technology
Clark Atlanta University
Clayton State College

AREAS OF TEACHING AND TRAINING COMPETENCY

Entrepreneurship and Business Development
Conflict Management
Negotiation
Mediation and Advanced Mediation
Anger Management
Change Management
Strategic Planning
Management Skills
Leadership Skills
Presentation Skills
Communication and Listening Skills
Team Building
Philosophy
Ethics
Diversity and Inclusion
Holocaust Studies
Religious Studies

COURSES TAUGHT OR TRAINED

Conflict Resolution and Mediation:

The Brain and Conflict Resolution
Culture and Conflict
Eldercare Mediation
Workplace Mediation
Conflict Dynamic Profile Certification
Mediation: Basic or General
Advanced Mediation Skills
Managing Conflict in the Workplace
Conflict Management for Managers
Negotiation Skills
Conflict Management
Team Building
Diversity and Inclusion
Communication Skills
Interpersonal Skills

Ethics and Philosophy:

Ethics and Morality
Introduction to Christian Ethics
Critical Thinking and Logic

Human Resource Management:

Leadership and Organizational Behavior
Entrepreneurship and Small Business Management
Managing Conflict in the Workplace
Negotiation Skills
Diversity and Inclusion

Humanities:

Humanities: The Early Period
Humanities: The Modern Period
Humanities: The Post-Modern Period
Humanities: The Contemporary Period

Holocaust Studies:

Holocaust Art and Literature
The Holocaust: Resistance and Response
The Holocaust

Religious Studies:

Comparative Religions
Contemporary Religious Thought
Introduction to Christian Ethics
Introduction to Biblical Literature

PROFESSIONAL OFFICES, ACTIVITIES, AND AFFILIATIONS

CEO, Center for Dispute Solutions: 2011 to present

Co-Founder & President, Conflict Resolution Academy, LLC: 2001-2011

Director, Thomas B. Murphy Holocaust Teacher Training and Resource Center, State University of West Georgia: 2001-2002

Education Director, Georgia Commission on the Holocaust: 1998-2001

Co-Director of Training and Senior Trainer, Justice Center of Atlanta: 1997-2001

Board of Directors, Association of Conflict Resolution, Georgia Chapter: 2008 to 2010.

Board of Directors, Interfaith Coalition of Atlanta: 1992-1999

Commissioner, Georgia Commission on the Holocaust: 1992-1998

Registered Neutral, Georgia Office of Dispute Resolution: 1994 to present

Mediator, Civil Cases, EEO Cases, Domestic Cases, Workplace Dispute Cases, Special Ed. Cases, Neighborhood Dispute Cases, 1993 to present

Conflict Resolution Team, Paralympic Games, Atlanta: 1996

Script Writer & Technical Advisor, *The Holocaust: Lessons for a Generation*, A live Peach Star broadcast for GPTV: September 1995

Project Director, *Prejudice and Hate: Georgians and the Holocaust*,
A curriculum Guide on the Holocaust. Published by the Georgia
Commission on the Holocaust: 1994

Technical Advisor, *Triangles, Badges, and Stars: The Mosaic of Victims in the
Holocaust*. A 1999 Teacher Resource Guide. Produced by the Georgia
Commission on the Holocaust and Sponsored by the Holland & Knight
Charitable Foundation, Inc.: 1999

*The Approaching Night: Examining the Progression of Prejudice in the
Holocaust*. A 1998 Teacher Resource Guide. Produced by the Georgia
Commission on the Holocaust and Sponsored by the Holland & Knight
Charitable Foundation, Inc.: 1998

Prejudice and Hate: Georgians and the Holocaust, A video for Middle
Schools and High Schools. Produced by the Georgia Commission on
the Holocaust: 1994

Editor-at-large (Atlanta), *Paradigms: Louisville, Kentucky: 1985-1990*

AWARDS

Who's Who in Business, International, 2002.
Georgia Citizen Award, Governor Zell Miller, 1998.
Georgia Citizen Award, Governor Zell Miller, 1997.
Director's Award, Human Resources Center, Naval Sea Systems Command:
Atlantic Division Detachment, April 1997.
Speaker Award, Luke AFB, EEO Office, 56th Fighter Wing, June 1997.
National Conference of Christians and Jews, Scholarship, 1989.
Centre for the Study of Judaism & Jewish/Christian Relations, Scholarship, 1988.
Remembering for the Future Executive Committee, Scholarship, 1988.
Jack Boozer Fund, Emory University, Scholarship, 1988.
Dorot Foundation, New York, Scholarship, 1987.

OVERSEAS STUDY AND CONFERENCES

International March of Remembrance and Hope, Poland, 2001
Oxford University: Remembering for the Future III, Oxford, England, 2000
Lohamie Haghetaot: Ghetto Fighters House, Naharia, Israel, 1995
Yad Vashem: Institute for Holocaust Studies, Jerusalem, Israel, 1995
University of Berlin: Remembering for the Future II, Berlin, Germany, 1994
Oxford University: Remembering for the Future I, Oxford, England, 1988
Centre for the Study of Judaism & Jewish/Christian Relations, York, England, 1988
Yad Vashem: Institute for Holocaust Studies, Jerusalem, Israel, 1987

PUBLICATIONS

Mediation & Conflict Management

The Understanding Trap: How attempts to correct misunderstandings can escalate conflict, Dr. Rick Voyles, Amazon Publishing, 2012.

Understanding Conflict: A Resource for the Military Family. Dr. Rick Voyles and Carol Rice, Michigan: White Feather Press, 2011.

Understanding Conflict: What are we fighting for?, Michigan: Michigan: White Feather Press, 2009.

"Without These Skills, You May Fail as a Conflict Practitioner, *Mediate.com*, April 10, 2008, #217.

"Conflict In Your Office Can Cost You Money, *Podiatry Management Magazine*, Vol. 27, #7, September 2008.

"Managing an Imbalance of Power," *Mediate.com*, October 27, #125, 2004.

Benefit Resolution Mindset: Ebook. Atlanta: Conflict Resolution Academy, LLC, 2004.

"Discovering Benefits," *Mediate.com*, February 18, #107, 2004.

"A Benefit Resolution Mindset," *Mediate.com*, January 18, #105, 2004.

Conflict Management, Leadership and Mediation Manuals

Basic Mediation Training Manual. Atlanta: Dudemus, LLC. 2012.

Generational Conflict Manual. Atlanta: Conflict Resolution Academy, LLC, 2011.

Leadership Training Manual. Produced for the U.S. Customs and Border Protection Agency. Atlanta: Conflict Resolution Academy, LLC, 2010.

Eldercare Mediation Manual. ed. Voyles, McGuffy. Atlanta: Conflict Resolution Academy, LLC, 2008.

Florida Basic Mediation Manual: County Court. Atlanta: Conflict Resolution Academy, LLC, 2007.

Conflict Management Skills Manual. Produced for the D.C. Fire Department: Train the Trainer. Atlanta: Conflict Resolution Academy, LLC, 2006.

"We Have to Have A Difficult Conversation" *Workbook*. Dr. Rick Voyles and Carol Rice. Atlanta: Conflict Resolution Academy, LLC, August, 2004.

Positive Moves: A Change Management Workbook. ed. Voyles, Seckman. Produced for the U.S. Department of State. Atlanta: Conflict Resolution Academy, LLC, 2004.

Effective Management Training: Trust & Respect Workbook. ed. Voyles, Wood. 1st and 2nd editions. Produced for the U.S. Department of State. Atlanta: Conflict Resolution Academy, LLC, 2003.

Advanced Mediation Training Manual. Produced for the U.S. Forest Service. Atlanta: Conflict Resolution Academy, LLC, 2003.

EEO Update Training Manual. ed. Voyles, Malone. Produced for the USDA Forest Service. Atlanta: Conflict Resolution Academy, LLC, 2003.

Basic Mediation Skill Set Training for Court Mediation Manual. Atlanta: Conflict Resolution Academy, LLC, 2002.

Basic Mediation Skill Set Training for Federal Workplace Manual. Atlanta: Conflict Resolution Academy, LLC, 2001.

A Mediation Model for Workplace Disputes. Dobbs, Harvey, Prince, Voyles, Primm. Atlanta: Justice Center of Atlanta, Inc., 1997.

Interfaith Dialogue and Cross-Cultural Communication

Under The Blood Red Sun: A Study Guide, ed. Voyles, Walters, Rice. Atlanta: Conflict Resolution Academy, LLC, 2009.

Common Threads: Faith Perspectives on Social Justice: A Study Guide. Atlanta: Interfaith Coalition of Metropolitan Atlanta, 1996.

"Rethinking the Complex Relationship between Jewish and Christian Faiths," *Baptists Today*, April 2, 1992.

"Southern Baptists and Jewish/Christian Relations," *SBC Today*, v.9 #6, March 22, 1991.

Christian Practice as Halakhah: Introducing a Halakhic Paradigm into Christian Thinking. Dissertation. Atlanta: Emory University, 1990.

"Teaching About Christian Anti-Semitism," *Emory Studies on the Holocaust: An Interfaith Inquiry, Vol. II*, ed. Sue Hanover & David Blumenthal, 1988.

Holocaust Education and Holocaust Studies

"On Being a Christian Bystander," *The Holocaust: Remembering for the Future II, On CD-ROM.* Compiled by Littell, Geldbach, Coljin. Stamford: Vista

InterMedia Corporation, 1996.

Abe's Story: A Holocaust Memoir. Edited by Joseph W. Korn, Annotations and Introduction by Richard Voyles. Atlanta: Longstreet Press, April, 1995.

Prejudice and Hate: Georgians and the Holocaust, A Curriculum Guide on the Holocaust, ed. Voyles, Segal, Bunte, Kaufman, Cantor. Atlanta: Georgia Commission on the Holocaust, September, 1994.

"Three Myths of the Holocaust," *EPPES*, v.5 #21, July-August 1994.

Christian Theology

"The Fear of Death & a False Humanity as the Human Dilemma: The Argument of Influence in Athanasius' Christology." *The Patristic and Byzantine Review*, v.8 #2, 1989.

"Solidarity and the Friend of God," *Paradigms*, v.1 #2, December, 1985.